



Moore Nanotechnology Systems, LLC
426A Winchester St., P.O. Box 605
Keene, NH 03431 – 0605 USA
Tel (603) 352 – 3030
Fax (603) 352 – 3363

sales@nanotechsys.com
www.nanotechsys.com

Nanotechnology Systems

UNSOLICITED CUSTOMER TESTIMONIALS

FROM: HARDIN OPTICAL IN OREGON
MACHINE: NANOTECH 450UPL
DATE: AUGUST 2009

Len, I wanted to take a moment to let you know how happy we are with our new machine and the training provided by the employees of Nanotech. I spent most of my time with Randy, an employee you should be extremely proud to call a member of your team. His knowledge of not only the product you produce, but of the process used to create optical elements is outstanding. He was able to allay my fears of having to "convert" my processes from my past experiences, and had me up and running very quickly with our new 450UPL. He was responsive to all my questions and concerns, both technical and other (like where to get a good meal!) and did a great job introducing my fellow employee, Russ Iida to diamond turning.

We also spent a good amount of time with Bob and Jeff, who provided top-notch service and hospitality. They are an integral part of the well-oiled machine called Moore Nanotechnology. Again, all my issues and concerns were resolved in short order with outstanding response time. There were 2 occurrences where I requested if a modification to the machine were possible. The first modification was discussed late in the afternoon, and by 8 am the next morning it was installed. I've been in this business for a long time, and response time like that is unheard of. The second modification has not been implemented yet, but I know that as soon as the part is in stock, it will be installed for us.

I have complete confidence that we will have all the support we need to be successful in our venture.

**FROM: FRAUNHOFER - INSTITUT FUR
PRODUKTIONSTECHNOLOGIE IN GERMANY**
MACHINES: NANOTECH 350FG & 500FG
DATE: JANUARY 2009

I would like to thank you all in the name of the Fraunhofer IPT for your great job. From the first contact until the installation of the machine we always

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felt very comfortable and never doubted about our decision of purchasing the 350FG. You all are part of a great company and we look forward to further cooperation in the future. Finally we wish you all the best for 2009.

FROM: CONTOUR METROLOGICAL & MFG. IN MICHIGAN
MACHINES: NANOTECH 250UPL, 450UPL, & 350FG
DATE: DECEMBER 2008

Len, just a note to thank you, your company and all of your people for the tremendous assistance you have given to CMM. Every one in your organization, from your people who answer your phones, your sales staff, your programmers, engineers, assembly staff, and installations people, have shown courtesy, intelligence and caring in how they handle, not only myself, but, all of my staff who have needed information or assistance. It is easy for me to see how you all well deserve the recent award you have received from your state.

As to the equipment you have recently sold to us. The new machine has many new features that you have added that we would applaud your group for creating. We were able to start using the new FG machine immediately with the assistance of Eric and John. They did a tremendous job of resolving the issues of adapting our rotary table from our 450 machine to the new FG machine making it into a full 5 axis machine.

I would like to extend a wish for a happy holiday season to you and all of your staff and lets hope that we all have a very happy new year as we face whatever is about to come from the current economic crisis we all must face.

FROM: SYNTEC OPTICS IN NEW YORK
MACHINES: NANOTECH 250UPL's & 450UPL
DATE: DECEMBER 2008

I've said it before and Ill say it again, I believe you guys are building the best diamond turning machines in the world, the quality and performance is truly amazing. To hold the tolerances we are day in and day out, year after year speaks for the machine.

FROM: COHERENT IN CALIFORNIA
MACHINES: NANOTECH 250UPL'S
DATE: NOVEMBER 2008

It looks as though 11/14/08 will be my final day working in the diamond turning industry. I want to thank you for all your help over the past few years. I have enjoyed meeting all of you, and have learned something of value on every visit to your facility. You're fortunate that I don't reside in the Keene area or I'd be like one of those nuisance kids, always knocking on your door looking for a job. Moore Nanotech has been the best company that I have ever dealt with, and companies are nothing more than the sum of the people they employ. I wish you all the best.

FROM: DRS OPTRONICS IN FLORIDA
MACHINES: NANOTECH 250UPL'S
DATE: DECEMBER 2007

Just wanted to let you guys know the new machine is running excellent, thanks for all the support.

FROM: OLYMPIC PRECISION IN VERMONT
MACHINE: NANOTECH 450UPL
DATE: NOVEMBER 2007

Len, we greatly appreciate the excellent job that Bob and Mike did to get our copper demonstration part machined on such short order. We owe you big time! We are giving a proposal to the Defense Science Board in Arlington today and the part your guys made will really make an impression.

FROM: PHYSIKALISCH-TECHNISCHE BUNDESANSTALT (PTB) IN GERMANY
MACHINE: NANOTECH 250UPL
DATE: NOVEMBER 2007

Dear Len and Bob

After three busy days I have prepared everything for installation, and I think it's time to say THANK YOU. Stefan and I really enjoyed our stay at Keene and especially at Moore. It was a very interesting training while we could learn everything about the 250UPL and about Nanotech in general. Also your team spirit we were able to feel was a very good experience. I think this is the beginning of a very good cooperation between PTB and Nanotech. I hope to see you again and wish you a very good and successful time.

FROM: J&J VISTAKON IN FLORIDA
MACHINES: NANOTECH 250UPL'S & 450UPL'S
DATE: OCTOBER 2007

Tom, How are you? I trust and hope all continues well. I want to thank you and your team again for your support during recent machine installation and retrofit work.

Daniel worked diligently through the weekend to complete tasks at hand. He was professional, patient and very capable; although in my opinion overloaded considering the workload and timelines.

Mitch wrapped things up. A comment on Mitch's work ethic and expertise: IMPRESSIVE!

We're all happy with the work accomplished and Moore's continuing support. I appreciate the effort, and considering the additional and unplanned repairs made to NT3, am very pleased. Keep up the good work -- and pressure the NanoCAM team to deliver (more).

FROM: UNIVERSITY OF DURHAM IN UK
MACHINES: NANOTECH 250UPL & 350FG
DATE: OCTOBER 2007

It's not in my nature to blow trumpets. However the work we have done recently on 3D diffractives has been quite challenging and I am really proud of the results we have achieved.

I would like to share a communication I have had from our customer on this project.

"Please pass on to your diamond turner that I have made and seen many diamond turned parts in the past and understand the effort that goes into the product. Considering the size of the features and the geometry of some of the product I put these guys at or near the top of the list for quality vendors"

I firmly believe a large part of our success is down to the quality and capability of the machines and for that I thank you.

FROM: QIOPTIQ POLYMER, INC. IN CALIFORNIA
MACHINE: NANOTECH 250UPL
DATE: MAY 2007

Good morning Dan, This is to let you know the machine is working excellently and we are getting very good results. We've had a week to run various operations, and to get to know the machine better. We started with a lens we have never made before, and on top of that it was a lens we could not properly inspect on our Talysurf. So naturally we had problems, and at the time I couldn't tell what the problems were, so I hesitated in writing you since I couldn't verify that the machine was in fact working properly. Well it turns out all the problems were on our end: programming issues, and generally being unfamiliar with the machine and the lens we were attempting to make. After a couple of phone calls to Mitch, everything was resolved and we started flying thru the lenses without a hitch.

Our next endeavor was to run a production job of acrylic lenses, something we've made hundreds of in the past. The setup on the Moore was easy, and the surface quality is superior to what we were accustomed to getting on the Precitech. In fact, normally when we run these parts on the Precitech we have to re-run 30 to 50 percent of the pieces because the optical surface ends up having flaws. On the Moore however, we have run over 100 pieces and not a single one has needed to be re-cut, and with the chiller in use there is no such thing as a center defect. And these parts are all running in spec with a deviation callout @ submicron.

Everything is working great, and the results are the best we have ever seen in this department. The air-blast part removal attachment gets used constantly, and the design and placement are easy to use and increase efficiency. And thank you for the small chuck which was drilled out and helicoiled to match our existing fixture configuration. We've had a backlog of lenses to ship out, and everything you guys have done has made it a lot easier.

All the best to you, and thank you so much for all your help.

FROM: CDM OPTICS IN COLORADO
MACHINES: NANOTECH 450UPL & 350FG
DATE: APRIL 2007

Dear Len and Mitch, I just wanted to let you know how pleased CDM was with the startup of our 450UPL last month. "June" has been working great since the startup. We look forward to seeing "Johnny" (our FG) later this month in Keene.

Your service engineers, Dan and Eric, were competent, professional, and a pleasure to work with. Our president, Ed Dowski, had the chance to take them to dinner and has remarked more than once since then what great guys they are. Obviously, either one of them is welcome back at our facility.

FROM: ZEISS VISION GMBH IN GERMANY
MACHINE: NANOTECH 250UPL
DATE: JANUARY 2007

Hello Tom,
We are glad to hear you enjoyed your time at Carl Zeiss Vision in Aalen; it was a pleasure for us. For the machine setup and the training on the machine we thank you very much. It was a helpful and profitable time for us. Up to now we are very pleased with the results we achieved on the machine and with the machine itself. Best regards.

FROM: ZYGO IN CALIFORNIA
MACHINE: NANOTECH 450UPL
DATE: DECEMBER 2006

Please tell everyone at Nanotech that we are very impressed with our machine. The level of professionalism and hospitality shown to us during our time at Nanotech was superior. The machine quality is exceptional and only proves we made the right decision with our purchase. Thank you to all the employees at your company.

FROM: J&J VISTAKON IN FLORIDA
MACHINES: NANOTECH 250UPL's & 450UPL's
DATE: DECEMBER 2006

Bob, please thank everyone for their extra efforts to get our machines on the truck and shipped on time. I apologize for the mix-up with the trucking company and we really appreciate the extra effort by everyone at Nanotech. I hope everyone had a great time at the Christmas party. The buyoff went very well and we are very pleased with the performance of the machines and the new NFTS.

FROM: MAXEMIL IN TAIWAN
MACHINES: NANOTECH 350UPL & 450UPL
DATE: SEPTEMBER 2006

Dear Len,

Having safely returned to Taiwan, Mr. Fan-Chiang and I had a wonderful time at Nanotechsys for the advanced training, as a result of your excellent arrangements. Thank you for all the effort you put forth during our stay with to your group. The detail explanation on the machine's operation and having us the practices to make perfect samples by Todd is very excellent. We very appreciated Dr. Tohme to let us witness the powerful of NanoCAM. Also, deeply thanks for very nice and worm supporting by Carl. Furthermore, the presentation of your newest development strategy and subsequent discussions in the last day are very informative and important.

Please convey my appreciation to everyone on your genius staffs. Thanks again for making our training at Nanotechsys a memorable experiment.

FROM: CDM OPTICS IN COLORADO
MACHINES: NANOTECH 450UPL & 350FG
DATE: AUGUST 2006

Len, I want to thank you on behalf of CDM for the great reception our folks got at your facility during the last two weeks. They were most appreciative of all the help and attention they got. It further reinforces my belief that Moore Nanotechnology Systems is the preeminent company in the high precision machine tool business. Keep up the good work!

FROM: NANOTECHNOLOGY MANUFACTURING IN SINGAPORE
MACHINES: NANOTECH 350FG & 250UPL
DATE: AUGUST 2006

Hi Len, I would like to take this opportunity to express our thanks to both Mike and Taylor for doing a wonderful work. NTM is very happy with the efforts and time put in by both Taylor and Mike in making sure that we are able to move on without a hitch and that we can get up to speed in meeting our customers' requirement.

Both Taylor and Mike are the best salesmen and speak volume for Moore.

We also like to express our thanks to Larry for helping out and be a part of the team that makes it possible for NTM to move forward. Thank you all.

FROM: LPI IN HONG KONG
MACHINE: NANOTECH 350FG
DATE: MARCH 2006

How are you? I know your company will buy DT machine and some facilities soon for making free form. I would like to remark a few points here for your reference.

a) Nanotech 350-FG has very good quality. It is stable and reliable.

b) Nanotech provides very good service to us. We went to Nanotech to buy-off machine. We tested machine all functions there and learn a lot of skills at same time.

c) They not only send Engineer for installing, calibrate machine at beginning but also keep contacting us to know our machine status and problem if there is any.

d) They provide all times technical help if you need. Just send e-mail or make phone calls. They answer customer questions very quick and efficient.

e) Mr. Gavin Chapman (Nanotech representative, in charge of Asia market, gavin@focaldimensions.com) visits us from a few months to half year. He has rich DT experience and he is a knowledgeable people. He gives us all kinds of information and help to support our DT work.

f) Recently, I got big progress with slow tool servo cutting. I got very nice form and finish (in small off axis sphere test piece. PV is less than 0.3 wave).

g) Recently I made some very nice 3-D free form surfaces for car head lamp project. I would like to show you or your colleagues if you or he/she comes here again.

h) Free form making process is very complicated and a challenging work. It needs a lot of efforts and development work. It is not only DT machine but also machine attachments, DT program, metrology and so on.

I am very happy with Nanotech machine and their services. I confident that our company will make more successful free form parts to meet industry needs.

FROM: ELCAN OPTICAL TECHNOLOGIES IN TEXAS
SERVICE CALL ON COMPETITOR'S EQUIPMENT
MACHINES: NANOTECH 250UPL & 450UPL
DATE: DECEMBER 2005

Len and Tom,

I wanted tell you both that recently Andy Dugrenier helped out An with a breakdown of (*your competitor's machine*). It was of great help as we are trying to meet our year end goals and (*your competitor*) was of little use in solving our problem. It tells me that the excellent customer service at Nanotech will be a very high consideration when we are purchasing our next machine hopefully in 2006.

Thanks again for a great job,

FROM: QIOPTIQ (THALES) IN THE UK
RETROFIT OF A NANOFORM 600
MACHINES: NANOTECH 250UPL's & 450UPL's
INSTALLATION DATE: OCTOBER 2005

Hi Len, The retrofit of the 600 machine is now complete and we are really pleased with the new control system and the results of the test part. Although Mitch and Todd were here longer than they anticipated they did a great job, working tirelessly to get us back up and running. Pass on our thanks again to Mitch, Todd and Andy for all their hard work.

FROM: DRS IN FLORIDA
MACHINES: NANOTECH 250UPL's
INSTALLATION DATE: SEPTEMBER 2005

Hi Carl,
Installation went very well. Todd did an excellent job...one of the best tech guys I've dealt with; Mario said he's a great guy, and I concur. Todd's very educated on the product. Training went good, as we are still learning, but Todd did a great job of providing the basics, and we will need more hands on practice to fully master the new controls. We have been in correspondence with you guys the last couple days to answer our programming questions, and that's going well also. I'm sure we will have additional minor questions relative to customizing/exploiting the windows control, but NanoTech has done great so far.

No problems with the new machines. Everything's OK so far. I personally very much like the windows based control, but I am more PC/windows savvy than the others in the shop, and that issue will just take them a bit of time to resolve as they get the windows practice.

FROM: COHERENT IN CALIFORNIA
MACHINES: NANOTECH 250UPL's
INSTALLATION DATE: JUNE 2005

Thank you all for your hospitality and help, both professional and personal, during our visit last week. Please also thank the guy, whose name I don't know, who brought the trout and sausage for lunch on Friday. It is clear that you have an exceptional product and an exceptional group of people and we are eager to receive the machine and begin making chips. (Small chips, that is.)

FROM: COHERENT IN CALIFORNIA
MACHINES: NANOTECH 250UPL's
INSTALLATION DATE: JUNE 2005

Dear Len,
I think that I had told you that I had promised management here that we would have the Nanotech 250UPL machine in production the week after installation, and that did come true! The results are so good that everyone now have work they want done, and so it has been a very busy couple of weeks. Our initial results are amazing

FROM: QIOPTIQ (THALES) IN THE UK
MACHINES: NANOTECH 220UPL's & 350UPL
INSTALLATION DATE: AUGUST 2004

Gavin,
We are able to inform you that you have been successful. The decision we arrived at is that your machine is our preferred option, congratulations! Thanks for your co-operation and patience with our incessant demands and queries. It has been a pleasure dealing with yourself and the guys at Keene.

FROM: LITAKK IN TAIWAN
MACHINE: NANOTECH 350UPL
INSTALLATION DATE: MAY 2004

Dear All,
Nanotech 350UPL is great, works every day and night at Litakk. You are doing excellent job. Wish you Merry Christmas and Happy New Year.

FROM: TAMRON IN JAPAN
MACHINES: NANOTECH 220UPL's
INSTALLATION DATE: MARCH 2003

Dear Len Chaloux
We are thankful to Mr. Dwayne, Mr. Miyajima, and you, the staff of Nanotech

I checked the completed repair work on the 220UPL, which was performed by Duane Salisbury between March 22nd and March 29th and found it highly complete. Duane Salisbury stayed for one week and we found that he had an inquisitive mind and determination. On March 31st we rechecked the completeness of Mr. Salisbury's work and again rechecked it several weeks later with satisfaction.

Due to a recent general meeting of shareholders we apologize for our overdue gratitude.

FROM: THE TECHNICAL UNIVERSITY OF BERLIN
MACHINE: NANOTECH 350FG
INSTALLATION DATE: JANUARY 2003

Gavin,
Both of us got the opinion, that Mr Oberschmidt of TU Berlin is more than satisfied with the equipment he has in house. If he had to decide today he would buy a second Nanotech.

FROM: FRESNEL TECHNOLOGIES IN TEXAS
MACHINES: NANOTECH 350FG & 350UPL
INSTALLATION DATE: JUNE 2002

You guys make really nice machines, and you should be proud of your work. I always tell people when they ask me about the Subaru I drive....that all my Ferraris are parked in our diamond machining facility....

Thanks again to you and all your colleagues for your support.

FROM: LIGHTWAVE ENTERPRISES IN NEW YORK
MACHINE: NANOTECH 350UPL
INSTALLATION DATE: APRIL 2002

Hello Len,
We at Lightwave continue to be most grateful for all of your help and support in securing our Moore 350 machine. It is truly a magnificent piece of equipment. I can say this from first hand experience, as I have had to take on the role of SPDT expert at LEI. I have learned much and grow more confident each day. I have been able to complete many projects, well

beyond my true expertise as far as training is concerned.

It is in regard to this last statement that I am writing. I can assure you that most, if not all of the projects I have been able to successfully complete, would have suffered failure, were it not for the dedicated and expert assistance given by one of your employees, Mike Braddock. Mike has clearly demonstrated his expertise with the workings and programming of the Moore machine, as well as been a tireless support person on our behalf. He has never made me feel like he was bothered or weary of my calls. I am sure he is busy with many other job duties as well as other customers, yet he has always been willing to answer questions, walk me through the required logic, and even called me back to follow up on how I made out with the issue at hand.

FROM: CORNING TROPEL IN NEW YORK
MACHINE: NANOTECH 350UPL
INSTALLATION DATE: SEPTEMBER 2001

Gavin, we have had further interaction with the guys at Nanotech since we bought the machine and have benefited greatly from it. You are almost certainly aware of this. You work with a great bunch of guys and for a great company.